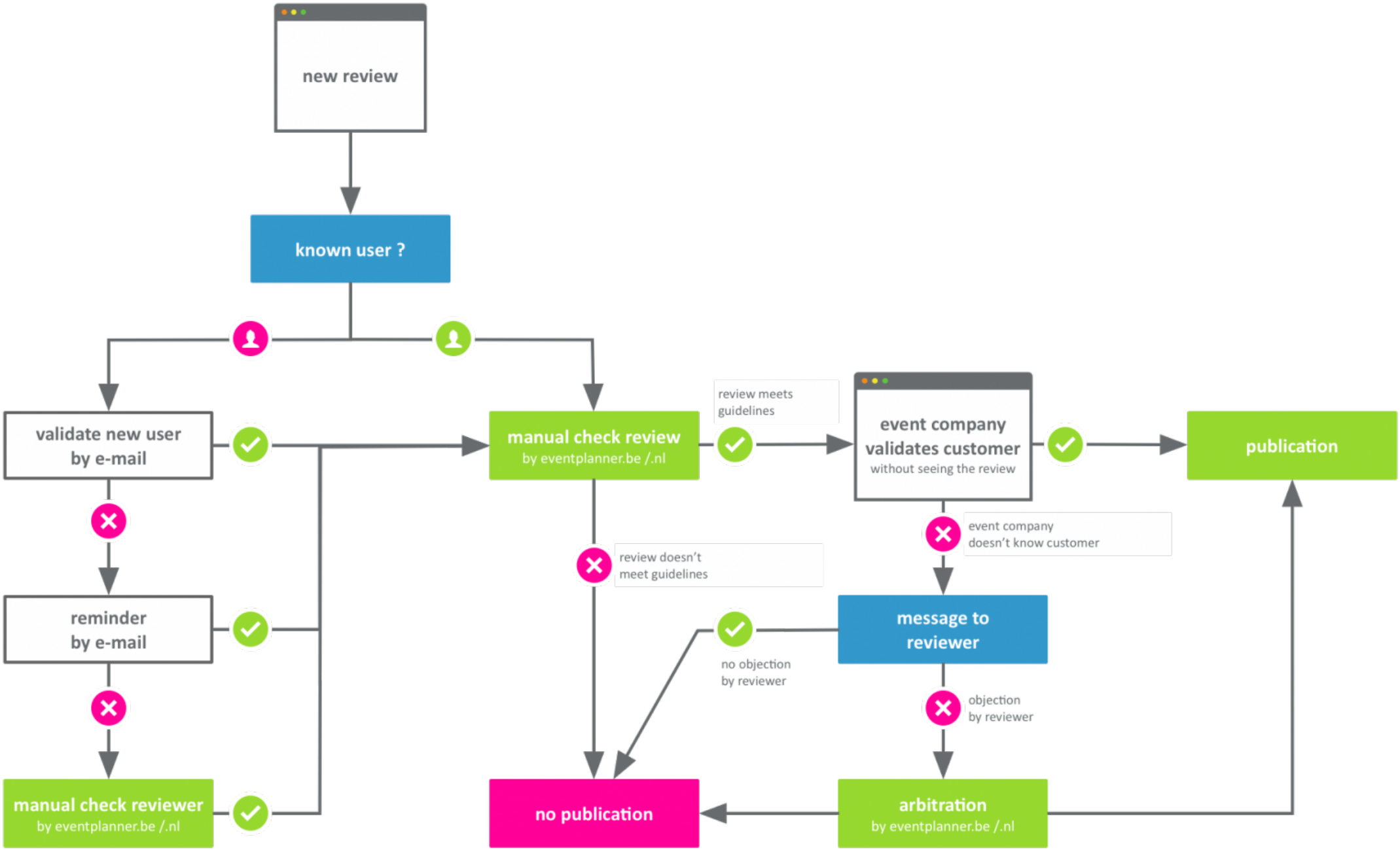
new review
known user ?
validate new user
by e-mail
reminder
by e-mail
manual check reviewer
by eventplanner.be /.nl
manual check review
by eventplanner.be /.nl
review meets
guidelines
review doesn't
meet guidelines
event company
validates customer
without seeing the review
event company
doesn't know customer
message to
reviewer
no objection
by reviewer
objection
by reviewer
publication
no publication
arbitration
by eventplanner.be /.nl